GOVERNOR
CROSS RIVER STATE, NIGERIA
P.M.B. 1056, Calabar, Nigeria.
Tel: 087-464002, Fax: 087-464051

EXECUTIVE ORDER

NO. 005 of 2023

THE ESTABLISHMENT OF GRIEVANCE MECHANISM IN CROSS RIVER STATE

WHEREAS, It is the policy of the Government of Cross River State to create an enabling environment for businesses and entrench measures and strategies aimed at improving the Trade Process in the State;

NOW, THEREFORE, PURSUANT TO THE AUTHORITY VESTED IN ME BY THE CONSTITUTION AS THE EXECUTIVE GOVERNOR OF CROSS RIVER STATE, I HEREBY ORDER AS FOLLOWS:

Grievance Redress Mechanism GRM Provisions should cover the below:

1. Purpose: This executive order is enacted to establish a Governance Risk Management (GRM) system to ensure effective reporting and management of governance-related issues within Cross River State

2. Reporting Mechanism
3. Scope of Reporting
4. Confidentiality
5. Investigation and Resolution
6. Training and Awareness
7. Compliance with global best practices
8. Responsibilities and Reporting Structure
9. Monitoring and Reporting
10. Penalties and Enforcement
11. Amendment and review

ISSUED UNDER MY HAND THIS DAY OF 18TH DECEMBER 2023 AND EFFECTIVE IMMEDIATELY

SENATOR PRINCE BASSEY OTU
EXECUTIVE GOVERNOR OF CROSS RIVER STATE